

Retail Services Extra Fees

Service	Mobile Banking	Online Banking	ATM / CDM	IVR	New fees
Cash Withdrawal	N	N	Y	N	100 EGP - Below 20K.
Cash Deposit	N	N	Y	N	100 EGP - Below 20K in case there is a CDM.
Credit Card Payment	Y	Y	Y	Y	-
Account Inquiry	Y	Y	Y	Y	No exceptions.
Open Sub-Account	Y	Y	N	N	EGP 100 – 6 USD or equivalent in FCY.
Open Fixed Deposits (Term Deposits & CD's)	Y	Y	N	N	100 EGP For each CD or TD or equivalent in FCY.
Same Bank Transfer	Y	Y	N	N	-
Own Accounts Transfer	Y	Y	Y	Y	No Exceptions.
Domestic Transfer	Y	Y	N	N	-
International Transfer	Y	Y	N	N	-
Cheque Book Issuance - Non STP	Y	Y	N	Y	* 10 Leaves 100 EGP or equivalent in FCY.
					* 25 Leaves 200 EGP or equivalent in FCY.
Stamp E-Statement (Account & Credit)	N	N	N	Y	100 EGP or equivalent in FCY.
Statement Request	-	-	-	-	10 EGP (Max. EGP 500)+ EGP 100 for stamp per request not paper. Or equivalent in FCY.