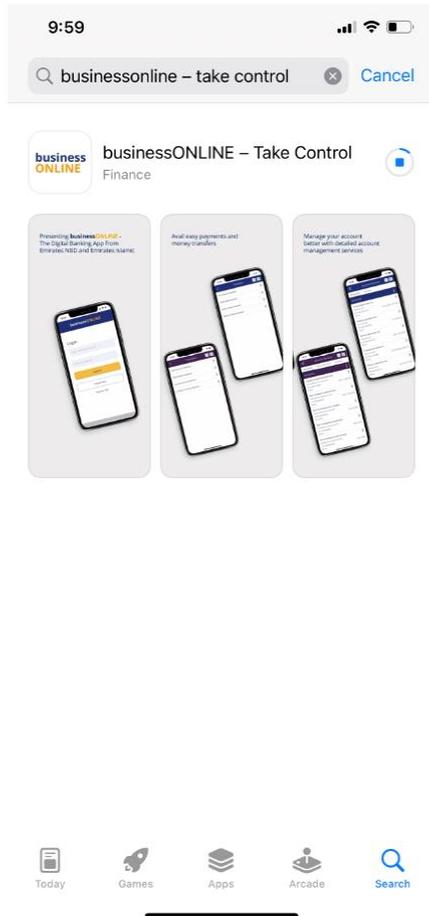


# businessONLINE Guide

## TOKEN ACTIVATION

- (1) Navigate to our “businessONLINE – take control” Mobile app (Available at app store and google play):  
Enter Subscriber ID / User ID – click on submit

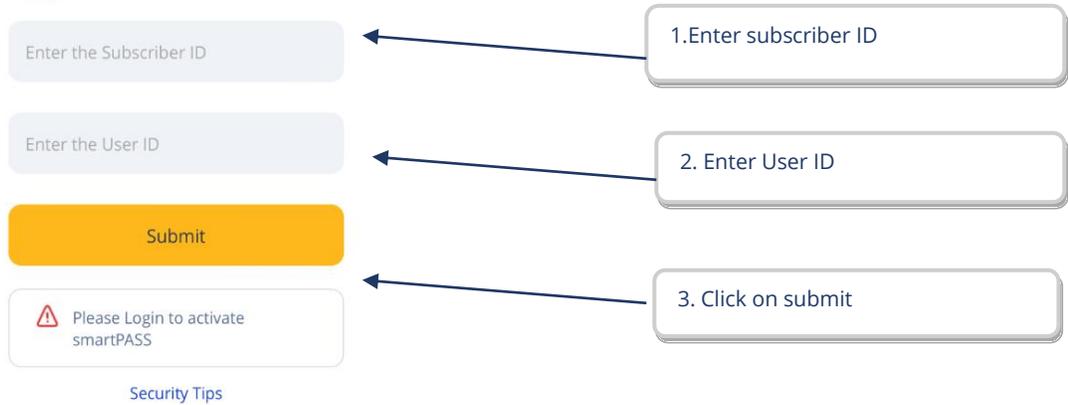


## QR Code



# businessONLINE

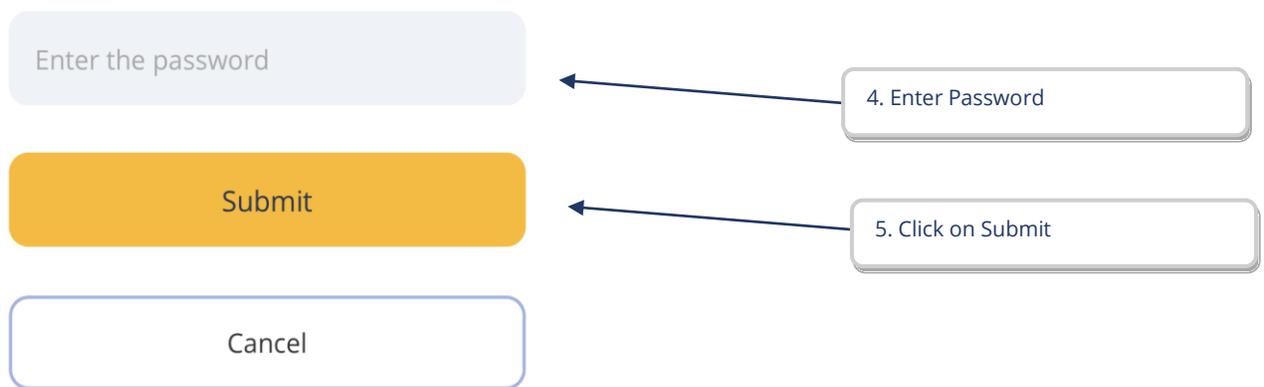
## Login



(2) Enter the Password and click on submit

# businessONLINE

## Login



(3) Click on activate smartPASS

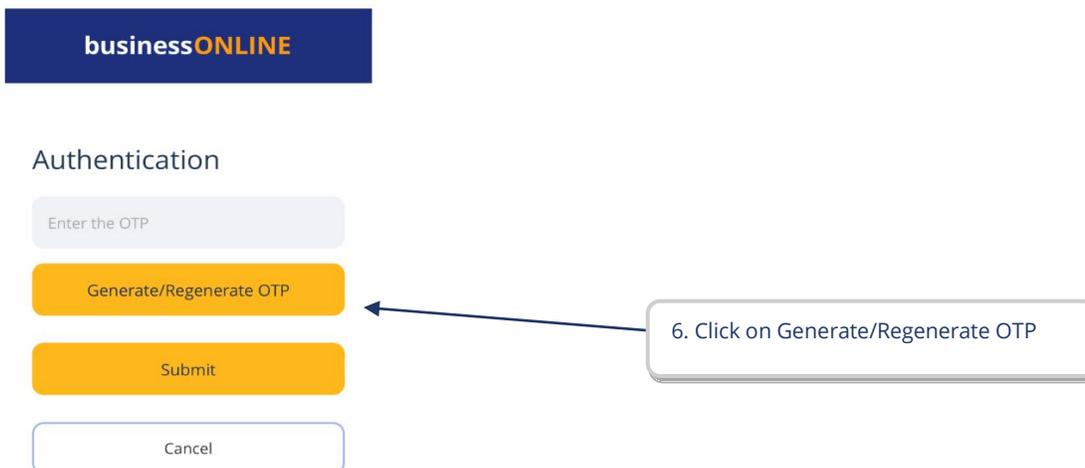


**businessONLINE**

Please click on "Activate smartPASS" to activate it now.

Activate smartPASS

(4) Click on generate OTP (to receive on time password SMS in your registered mobile number)



**businessONLINE**

Authentication

Enter the OTP

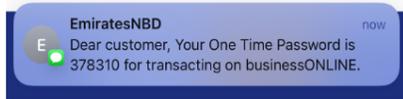
Generate/Regenerate OTP

Submit

Cancel

6. Click on Generate/Regenerate OTP

(5) Enter OTP (received in your registered mobile number)



### Authentication

Enter the OTP

OTP has been sent to your registered mobile number.  
You can generate a new OTP in : 83 seconds

Submit

Cancel

7. Enter OTP (SMS code)

8. Click on submit

(6) Enter 4 digits PIN (soft token PIN)

### businessONLINE

#### Set your 4 digit Secret Pin

Enter your 4 digit smartPASS PIN

Confirm your 4 digit smartPASS PIN

Submit

Cancel

9. enter PIN

10. Re-enter PIN

11. click on submit

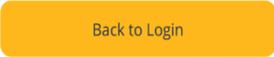
Guidelines for  
smartPASS PIN :

(7) Click on Back to login



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Your smartPASS Token  
has been activated  
successfully



Back to Login

(8) To generate OTP click on SmartPASS



businessONLINE

Login



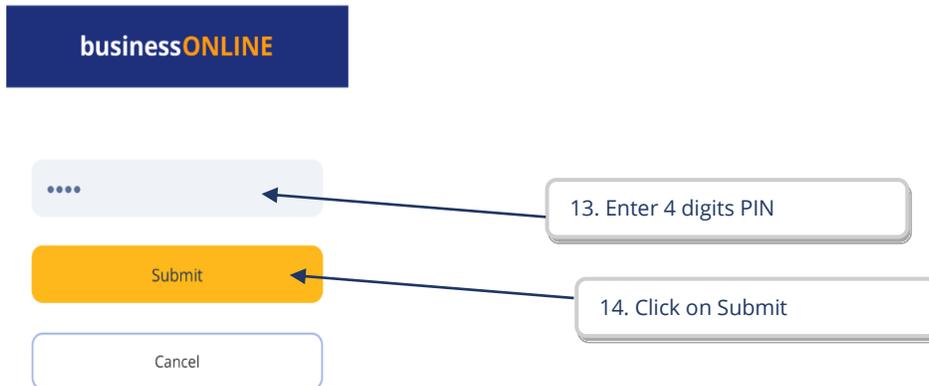
Submit

[Security Tips](#)



12. click on smartPASS

(9) Enter your 4 digits PIN and click on submit



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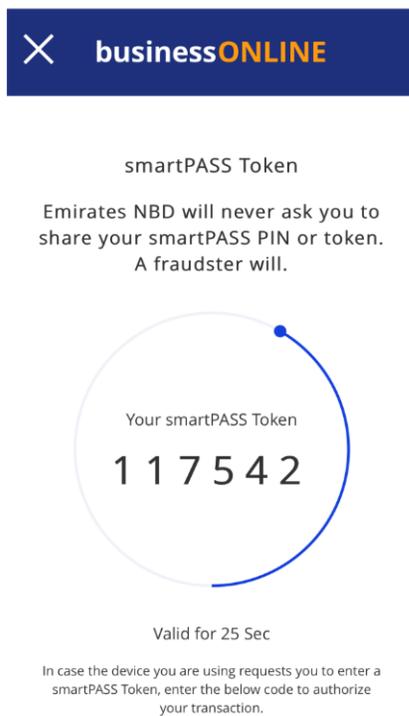
13. Enter 4 digits PIN

14. Click on Submit

Submit

Cancel

(10) OTP



businessONLINE

smartPASS Token

Emirates NBD will never ask you to share your smartPASS PIN or token.  
A fraudster will.

Your smartPASS Token

117542

Valid for 25 Sec

In case the device you are using requests you to enter a smartPASS Token, enter the below code to authorize your transaction.

